

PREPARATIONS FOR TREATMENTS:



PLEASE BE READY FOR THE TECHNICIAN TO START THE TREATMENT AS SOON AS THEY ARRIVE.

Any delays in your preparation mean the technician may not be able to complete the treatment in the allocated time, and will have to re-book the remainder for another day.

Basic Preparations for all inside treatments:

(Fly / Mosquito / Spider / Flea / Carpet Beetle / White-tail Spiders):

Your technician will have Cover Paper to help with the below, but please do as much as you can yourself.

You can use sheets of newspaper, old sheets or towels to cover items.

- Put all food and cooking utensils away.
- Put towels, toothbrushes & toilet paper away. Please have no laundry hanging out inside or outside.
- Cover pillows, baby beds and other precious items.
- Cover or remove any fish or reptile tanks and turn the air supply off. **IMPORTANT - OUR PRODUCTS WILL KILL THESE CREATURES AS THEY ARE COLD BLOODED.**
- Cover kitchen benches, tables, wax/oil finished furniture, TV's, computers and electrical equipment.
- Move any precious items, such as table vases, so operators cannot knock them over.
- Put away pet food and water bowls
- Cover or remove oil paintings if possible

Extra Preparations for some specific treatments:

Flea / Carpet Beetle (Additional Only If Getting These Done):

- Pick up small items off the floor.
- Take shoes and boxes & other items out of the bottom of wardrobes.
- Take everything out from under the beds.
- Vacuum thoroughly with attention to edges and corners.
- Do not vacuum for seven to ten days following the treatment.
- **Treat cats and dogs for fleas.**

Spider Treatments (Additional Only If Getting This Done):

- Do not remove the webs prior to the treatment.
- The webs can be removed 10 days after the treatment with a dry broom.

White Tail Spiders (Additional Only If Getting This Done):

- Pick up small items off the floor.
- Take shoes and boxes & other items out of the bottom of wardrobes.
- Take everything out from under the beds.

Extra Information:

RECENTLY PAINTED SURFACES:

We cannot treat surfaces that have been painted within the last 6 weeks. The products we use may mark paint that has not fully cured. Modern interior and exterior paints typically take up to 6 weeks to fully cure and harden off. Please inform your technician and the call centre team of any areas that have been recently painted.

AFTER TREATMENT:

After each treatment, it is important that you stay out of the house until the treatment is completely dry. This may take several hours, and your technician will advise you on this. We strongly recommend the use of a heat pump (on dehumidify setting), ventilation system, dehumidifier or fan heater to speed up the drying process. When you re-enter the property, please open doors and windows to flush dampness out and ventilate rooms.

WINDOW CLEANING:

This is **best done AFTER treatment** as we cannot guarantee there will be no overspray on windows. Window and door frames are important fly & spider resting areas and therefore need to be treated, which may produce a light mist on window edges. This can be removed by wiping with a dry cloth. Stubborn areas can be cleaned with a small quantity of window cleaner & wiped down.

MODES OF PAYMENT FOR THE SERVICE

BANK DETAILS FOR INTERNET BANKING

Account No: **HSBC 30-2904-0219290-63**

Please use your name and address as references

CREDIT CARD: VISA or MASTERCARD

Call our Call Centre Staff on 09 440 9994

CHEQUE:

Give the cheque to the technician undertaking the treatment or post it with your **name and phone number** to:

Flybusters Antianths: Private Bag 92905, Onehunga, Auckland 1643

TERMS OF SERVICE:

**PAYMENT IS DUE ON THE DAY OF TREATMENT UNLESS PRIOR
ARRANGEMENT IS MADE.**